

TERMS AND CONDITIONS

1. Customer agrees to be billed on the first of each month after their STAGE PASS application is processed using the credit card on file.
2. Customer agrees that Paper Mill Playhouse may keep record of this credit card for automatic billing purposes.
3. STAGE PASS cannot be prorated. If the customer wishes to use their STAGE PASS prior to their first billing, they must pay in full for the current month, in which case they will be billed immediately after the STAGE PASS is processed.
4. STAGE PASS is non-refundable.
5. A minimum six-month commitment is required. STAGE PASS can be cancelled after the sixth billing period, provided that written notice is received by Paper Mill Playhouse at least 30 days prior to the next billing period. Notice may be provided in advance of the sixth billing period.
6. STAGE PASS holder is entitled to one (1) ticket per performance to any Mainstage or Children's Theater series productions.*
7. STAGE PASS is nontransferable. STAGE PASS customers must present their STAGE PASS ID and a government-issued photo ID when picking up a STAGE PASS ticket.
8. STAGE PASS tickets may be reserved in advance by phone or in person at the box office.
9. Once a ticket is reserved with STAGE PASS, it may be exchanged for a ticket to the same show. Exchange requests must be received by noon on the day of an evening performance or by 5PM the day prior to a matinee performance.
10. Reservations may not be cancelled or refunded. Any outstanding reservations for performances occurring after a STAGE PASS has been cancelled will be also be cancelled.
11. STAGE PASS tickets will not be mailed and must be picked up in person at the Box Office. STAGE PASS tickets can only be picked up on the day of the performance with valid ID.
12. STAGE PASS tickets will generally be seated in Section C of the Orchestra or Mezzanine, but all seating is subject to availability and all STAGE PASS holders are seated at the discretion of Paper Mill Playhouse. STAGE PASS holders may upgrade their tickets based on Box Office availability for a fee (\$20 to Section B, or \$40 to Section A).
13. If a monthly charge is declined or disputed, Paper Mill Playhouse will make a good-faith effort to contact the STAGE PASS holder to resolve payment issues prior to the next billing period. If the second billing period is missed without a valid cancellation, all STAGE PASS privileges will be suspended and any current STAGE PASS reservations will be cancelled.

* not valid on special presentations and rentals

PAPER MILL PLAYHOUSE'S
STAGE PASS

22 Brookside Drive, Millburn, NJ 07041